

## APPENDIX C: NON-DISCRIMINATION NOTICE AND ACCESSIBILITY RIGHTS

The City of Hendersonville complies with Title VI of the Civil Rights Act of 1964 and other pertinent nondiscrimination authorities, and will not exclude from participation in, deny the benefits of, or subject to discrimination any person based on **race, color, national origin, limited English Proficiency, income-level, sex, age, or disability (or religion, where applicable)**, under any programs or activities conducted or funded by the City of Hendersonville.

ATTENTION: If you speak a language other than English, the North Carolina Relay service is available to you, free of charge by calling 711 or toll free 888-825-6570

Anyone with a hearing or speech impairment may use Relay NC, a free telecommunications relay service that enables people who are Deaf, Hard of Hearing or DeafBlind to place or receive phone calls. This service may be used to call the City of Hendersonville. [Relay NC](#) can be accessed by dialing 1-800-735-2962 (TTY) or 1-800-735-8200 (Voice), Voice Carry-Over:711 or 877-735-8260, Hearing Carry-Over:711 or 800-735-2962, Speech-to-Speech:711 or 877-735-8261, Spanish Relay:711 or 888-825-6570. For more information, please visit the Relay NC website at: <https://relaync.com/>

Any person who believes they have been wronged by a discriminatory act (action or inaction) of the City of Hendersonville or its funding recipients, has the right to file a complaint with the City of Hendersonville. For instructions on how to file a complaint, or additional information regarding the City of Hendersonville's nondiscrimination obligations, please contact:

The Discrimination Complaint Form is included in **Appendix D** of this document and will be made available on the City's website. You can file a complaint in person or by mail, fax, or email. The City Clerk will assist persons requesting accommodation in filling out the form.

**Angela Reece**

**City Clerk**

160 Sixth Ave. East

Hendersonville, NC 28792

828-697-3005

828-697-3014 (Fax)

[areece@hvlnc.gov](mailto:areece@hvlnc.gov) |

<https://www.hendersonvillenc.gov/>

You can also **file a civil rights complaint** with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the [Office for Civil Rights Compliant Portal](#), at the following link: <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf> or by mail or phone at:

U.S. Department of Health and Human  
Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019

800-537-7697 (TDD)