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CITY OF HENDERSONVILLE

The City of Four Seasons

ENGINEERING DEPARTMENT
Brent G. Detwiler, PE
City Engineer

OFFICERS:
JOHN F. CONNET
City Manager
ANGELA S. BEEKER
City Attorney
ANGELA REECE
City Clerk

August 28, 2020

Customer/Property Owner Name

Attention:

Street Address or P.O. Box

City, State Zip Code

Re: Customer Notification – Service Address
Increased Water Pressure Due to Etowah Water System Improvements Project
Required Customer Action: Verify Installation and Operation of Pressure Reducing Valve
Deadline: Spring 2021 (More Definitive Date Will Be Forthcoming)

Dear Customer/Property Owner,

The City of Hendersonville has been making improvements to its water system in the Etowah area. This work began in Fall 2019 and should be completed in Spring of 2021. The project includes a new 500,000-gallon water tank, booster pump station and nearly 15,000 feet of water mains, which will increase water pressure and available fire flow throughout most of the Etowah area. (Additional information and project updates are available at <http://www.hendersonvillenc.gov/etowahwater>.) Existing water pressure within the Etowah area ranges from 20 to 85 pounds per square inch (psi). Once the project is completed next spring, pressures may increase by approximately **40 psi above the current water pressure**.

North Carolina Plumbing Code requires pressure reducing valves (PRVs) on private water service lines where the municipal water pressure serving those lines is greater than 80 psi. When functioning properly, a PRV reduces and stabilizes water pressure to levels typically between 50 and 80 psi. This pressure reduction is important because water pressures in the City's water pipes are often much higher. While interior home plumbing pipes and fittings are typically rated for pressures higher than 80 psi, home plumbing materials tend to last longer and have fewer leaks if used at lower pressures. PRVs are typically located inside the building and before any other connections on the incoming water supply line. If you have a crawlspace, the PRV may be installed just inside the foundation wall. It should be noted however that installation of a PRV inside the building does not protect privately owned service piping outside of the structure from increased water pressure.

The City of Hendersonville will not be responsible for damage to your property as a result of the increase in water pressures described above. Therefore, before the estimated project completion date (Spring 2021), we highly recommend you verify the existence, location and proper operation

Customer/Property Owner at Service Address

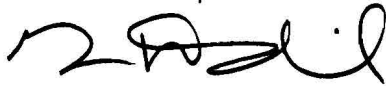
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of a PRV on your water service piping. The City will provide future correspondence and attempt to provide you a more definitive project completion date as it is known. If you require assistance, please consult a licensed plumber to provide you with this service. A list of local licensed plumbers is attached for your convenience. This list is not comprehensive of all licensed plumbers who may perform the service. We recommend obtaining several quotes for any service that is performed. Upon your review of this letter, please do not hesitate to call the City of Hendersonville's Water and Sewer Department at (828) 697-3073 if you have any questions or if you need additional information.

Sincerely,

CITY OF HENDERSONVILLE

A handwritten signature in black ink, appearing to read "Brent G. Detwiler". The signature is fluid and cursive, with a large initial "B" and "D".

Brent G. Detwiler, PE

City Engineer

Attachment: Small Meter Box Access Program - List of Permitted Plumbing Companies



Small Meter Box Access Program List of Permitted Plumbing Companies

1.	AAA Plumbing	828-450-1124	wthplumber@yahoo.com
2.	All About Plumbing	828-778-2425	office@allaboutplumbingnc.com
3.	Arrow Plumbing	828-251-5950	office@rotorootersc.com
4.	Bathfitter	828-289-5365	bcdeckbf@gmail.com
5.	Beckett Plumbing	828-891-0069	No email available
6.	Benjamin Franklin Plumbing	828-698-5770	ccr126@benfranklinplumbing.com or bmuniz@attnet
7.	Bryson Plumbing	828-702-4679	brysonplumbing@yahoo.com
8.	Champion Comfort Experts	828-698-5881	sharonw@callchampion.com
9.	Chuck's Plumbing	828-684-9448	chucksplumbing86@yahoo.com
10.	Clevenger & Son LLC	828-231-4239	clevengerandsonllc@charter.net
11.	Consolidated Plumbing	828-206.0813	mbassett@cpmdllc.com
12.	Derek Toth Plumbing	828-254-8684	tothplumbing@gmail.com
13.	Faith Mountain Plumbing	828-808-2252	faithmountainplumbing@yahoo.com
14.	Four Seasons Plumbing	828-216-3894	fsplumbing@me.com
15.	Green River Plumbing	828-674-9516	greenriverplumbing@gmail.com
16.	Haynes Plumbing	828-254-6141	hblankenship@mbhaynes.com
17.	Hendersonville Plumbing & Gas Piping	828-674-5191	jesse@hendersonvilleplumbing& gaspiping.com
18.	Holberts Plumbing	828-697-2817	No email available
19.	Hoots Plumbing & Gas	828-691-7749	hootsplumbing@yahoo.com
20.	ICR Service Group	828-696-2828	mgrosvenor@icrservicegroup.com
21.	Jake Metcalf Plumbing	828-329-1077	jaketmetcalfplumbing@gmail.com
22.	Jones Plumbing Repair	828-693-3084	No email available
23.	Joseph McGee Plumbing, Inc.	828-691-9191	joseph59mcgee@gmail.com
24.	Lynn Lamb Plumbing	828-692-4601	No email available
25.	M&M Plumbing	828-707-2325	mmpc14@yahoo.com
26.	Michael Dylewski Plumbing	828-890-8453	dylewskifamily@bellsouth.net
27.	Moody Plumbing	828-776-0185	moodyplumbing15@yahoo.com
28.	Pace Plumbing	828-699-2465	paceplumin@gmail.com
29.	Peter Johnson Plumbing	603-562-5674	ptrjohnson@yahoo.com
30.	PlumbSmart Technologies	828-974-6147	plumbsmarttech.don@gmail.com
31.	Pinnacle Plumbing Solutions	828-329-9444	mitch@pinnacleplumbingsolutions.com
32.	Practical Plumbing	828-674-2647	practicalplumbingnc@yahoo.com
33.	Pure Plumbing	828-243-9629	dustenmiller6@gmail.com
34.	Rapp's Does It All	828-577-3014	WLBMC@yahoo.com
35.	Roto-Rooter	828.348.6655	michelle@ncrotorooter.com
36.	Semper Fi Plumbing, Inc.	828-776-1053	semperfiplumbing99@gmail.com
37.	Service Today	828-606-3799	servicetoday.daba@gmail.com
38.	Simpson Plumbing	828-697-7777	simpsonsco@bellsouth.net
39.	Steve King Plumbing	828-779-2221	No email available
40.	Stewart & Son Plumbing	828-298-1255	sestewartinc@bellsouth.net
41.	Summey Plumbing	828-693-1007	accounting@summeyplumbing.com
42.	TP Howard's Plumbing	828-628-1369	theresac@tphowardsplumbing.com
43.	Ward Plumbing	828-692-3672	No email available