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CITY OF HENDERSONVILLE

The City of Four Seasons

ENGINEERING DEPARTMENT
Brent G. Detwiler, PE
City Engineer

OFFICERS:
JOHN F. CONNET
City Manager
ANGELA S. BEEKER
City Attorney
ANGELA L. REECE
City Clerk

March 2, 2022

Customer/Property Owner Name
Attention:
Street Address or P.O. Box
City, State Zip Code

Re: Customer Notification – Service Address
Etowah Water System Improvements Project Update

Dear Customer/Property Owner,

This message is for Hendersonville water customers in the Etowah area. As you know the City's contractor has been making improvements to the water system, but unfortunately, the project has seen significant delays due to a variety of issues. Due to operational concerns identified in a local neighborhood, permanent pressure increases to the Etowah area will not occur until late this year after additional upgrades can be made.

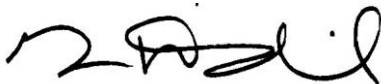
The previous recommendation provided to customers to verify the installation and operation of pressure reducing valves (PRVs) at their property is still in effect. If customers did not install a PRV, we recommend this time be used to prepare homes for the eventual pressure increase. Information on PRVs is available on the project webpage.

Customers will receive additional communications before the pressure increase occurs.

Additional information and project updates are available at <http://www.hendersonvillenc.gov/etowahwater>. We thank you for your continued patience as Hendersonville Water & Sewer works to make improvements to the water system in your area.

Sincerely,

CITY OF HENDERSONVILLE



Brent G. Detwiler, PE
City Engineer

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