



High Efficiency Clothes Washer Rebate Program Guidelines

The City is offering rebates valuing 15% of the purchase price (excluding taxes), ranging from \$75 to \$150, to water customers who purchase an [Energy Star](#) labeled high efficiency clothes washer for their home served by the City's water system. Rebates are limited to one per residential account. In order to be processed, applications must include the original receipt(s) dated on or after July 1, 2010 for the purchase of a qualified clothes washer.

How Do I Qualify?

Applicants must be City of Hendersonville water customers who are either property owners or the parties legally responsible for paying the water bill. Rebates are restricted to the purchase of a [Energy Star](#) labeled clothes washer. For a list of [Energy Star](#) approved washers visit www.energystar.gov. Applicants must provide original receipt(s) dated on or after July 1, 2010 for the purchase of the washer.

How Do I Apply?

1. Confirm that the clothes washer you are purchasing is [Energy Star](#) approved.
2. Purchase and install an [Energy Star](#) labeled high efficiency clothes washer. Complete the rebate application:

Application (html)

Applications can also be obtained at the City of Hendersonville Operations Center at 305 Williams St. or the Customer Service window at the Hendersonville City Hall, 145 5th Avenue East.

3. Mail or drop off a completed application with original dated receipt(s) attached to the address below:

Hendersonville Water and Sewer
ATTN: High Efficiency Clothes Washer Rebate Program
305 Williams St.
Hendersonville, NC 28792

4. All applications are subject to verification by City personnel. A city representative may contact you to schedule a site visit. Upon approval, rebates will be issued on a first come, first serve basis (maximum of 60 rebates will be issued annually). If approved, your account will receive credits each equal to 1/6th of the rebate amount over the following 6-billing cycles. You can confirm the availability of rebates by contacting Bill Ashbrook at (828) 697-3057.

What Can I Do With My Old Washer?

Hendersonville residents may place their old washers at the curb and the City's Public Works Department will pick it up for no charge. Henderson County residents can dispose of their old washers at the Henderson County landfill located on Stoney Mountain Rd. free of charge. Please contact the County's Solid Waste division for more information at (828) 697-4505.

For additional assistance please call us at (828) 697-3073.