



Stormwater Management Division • 305 Williams St. • Hendersonville, NC 28792 • (828-697-3000) • [www.hendersonvillenc.gov](http://www.hendersonvillenc.gov)

## Stormwater Utility Fee Update

### What is a Stormwater Utility Fee?

The City of Hendersonville is responsible for managing stormwater within the corporate limits of the City. This includes operating and maintaining the City's stormwater infrastructure, investigating private flooding problems and improving stormwater quality within the community. In order to provide these services the City of Hendersonville is updating the Stormwater Utility Fee that all Hendersonville property owners will pay to fund these services.

### Understanding the Utility Fee

Stormwater utility fees are based on the amount of impervious area on your property, which includes surfaces such as rooftops, driveways, patios, sidewalks or any other hard surfaces that do not allow stormwater to infiltrate into the ground.

For residential property owners, a flat fee of \$5.00 per month is charged for each property.

For all other properties, the billing amount is \$5.00 per month for every 3,000 square feet, 1 Equivalent Residential Unit (ERU), of impervious surface area on your property. This includes commercial, industrial or any other property that is not a single family or duplex residential property.

An ERU represents the average level of impervious area found on single family residential properties in the City of Hendersonville. This average, 3,000 square feet, was determined by measuring the impervious surfaces on single family residential properties and calculating the average. The ERU in turn is used as a billing unit for properties other than single family residential. The imperviousness on these properties is measured and divided by 3,000 square feet to determine the number of billing units, or ERUs, on the property. The minimum stormwater utility fee to be charged to any property in Hendersonville is one half of an ERU.

## Incentives and Credits

As part of the stormwater utility program, incentive payments or credits are being proposed to help property owners reduce their stormwater utility bills. Credits are not available to residential property owners. In order to qualify for incentive payments or credits, property owners must install qualifying stormwater management features on their property that help reduce stormwater runoff or improve stormwater quality. Property owners have many options to choose from including rain barrels, rain gardens, permeable pavement and other stormwater absorbing features. The stormwater management features must meet certain requirements for reducing the amount of stormwater and/or improving stormwater quality.

## Public Forum

The City will host a public forum on the following date and time on the stormwater utility program including a discussion about incentives and credits.

**Tuesday                      August 18th                      5:30-7:00 PM**

The public forum will be held at the City of Hendersonville Operations Center Assembly Room - 305 Williams St. Hendersonville, NC 28792.

## Customer Service

If you have any questions about the stormwater utility fee, please visit the City's Frequently Asked Questions (FAQ) webpage available online at <https://www.hendersonvillenc.gov/engineering/stormwater-management/stormwater-utility>. If you have additional questions about the stormwater utility fee please call the City's stormwater utility fee assistance line at (828) 697-3013 or send an email to [mhuffman@hvlnc.gov](mailto:mhuffman@hvlnc.gov) and a City representative will assist you.